

Generations at the Crossroads

#ForwardTogether

4
steps to better
communication



1. Think It.

In this **Ideation** phase you "think outside the box" without any boundaries or constraints.



2. Plan It.

In this **Planning** phase, you apply logic and reasoning by asking How? When? and Where? questions.



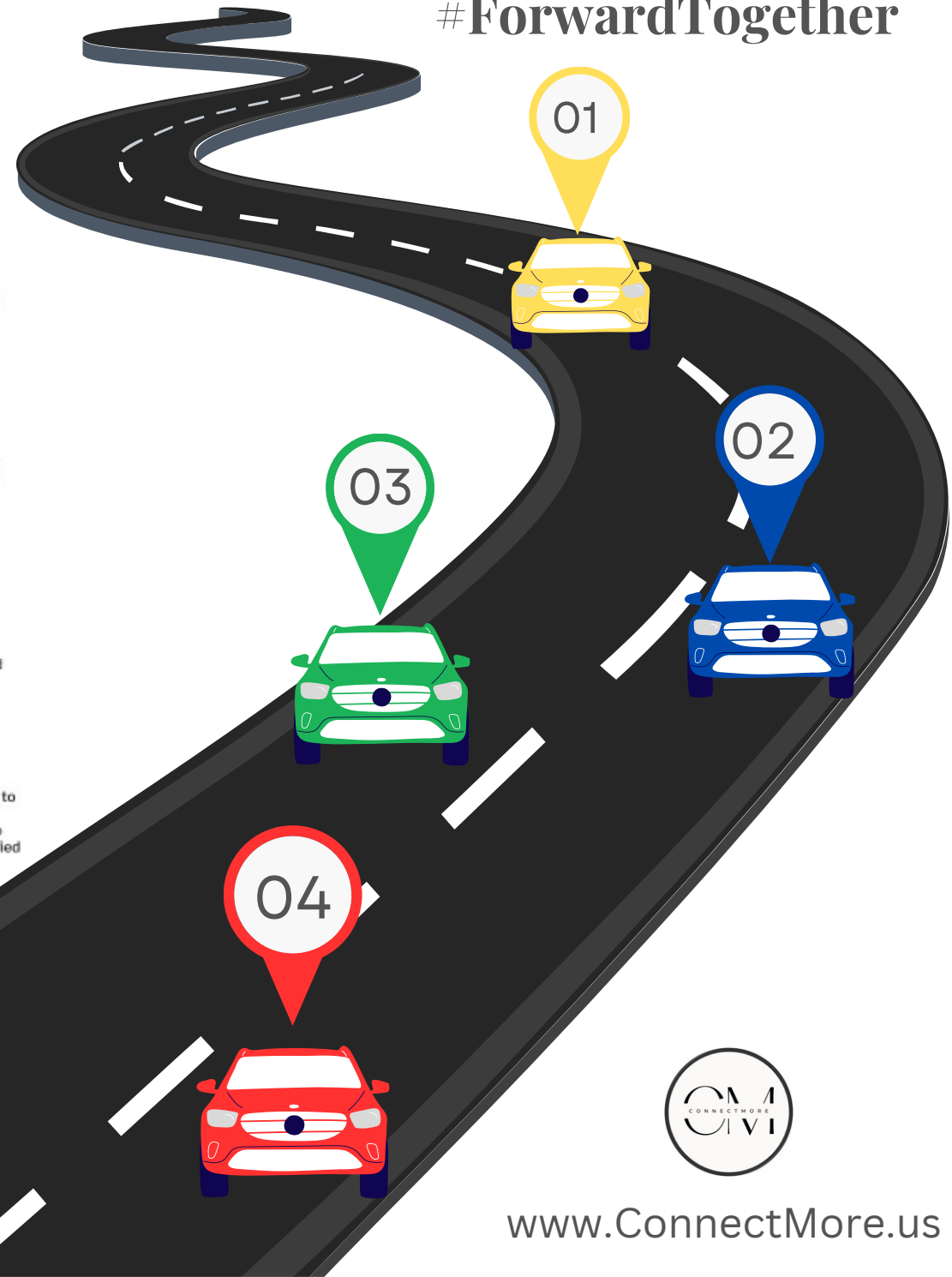
3. Accept It.

In this **Alignment** phase, you ensure all stakeholders impacted have had their voices heard and understood.



4. Do It.

In this **Execute** phase, the goal is to ensure that a plan has been co-created and aligned to in order to collaborate and execute as a unified and cohesive ecosystem.



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Bridging the Generation Gap: Communicating Effectively in a Multi-Generational Workforce

Communicate effectively and respectfully in a multi-generational workplace while leveraging differences to build stronger work relationships. Understand why generational differences exist and prepare to change your mindset to use new ways of communicating with others. Learn to avoid making age-based assumptions that diminish both respect and trust.

By 2025, millennials will make up 75% of the workforce. ...



How to Bridge the Generation Gap and Lead More Effectively

Foster intergenerational respect

Put aside stereotypes

Train your “replacement.”

Encourage "forward" and "reverse" mentorship

Get to know your team personally...

SCAN THE QR CODE

TO START WITH YOUR OWN SELF-ASSESSMENT ...

